Expectations and Procedures for Contractor Application of Liquid Fertilisers

To ensure the efficient, safe, and environmentally responsible handling of liquid fertilisers during call-off, delivery, transfer, and application. This policy applies to all contractors, and third-party hauliers involved in the handling of Multiflo, Clear Solutions, and other OMEX liquid fertiliser products.

This document only applies to products that have been approved and delivered by OMEX.

Order Call-off

A "call-off" refers to the formal request made by the end user to a contractor to initiate a fertiliser application job. This includes confirmation of:

- Product type and grade
- Volume required
- Field location(s)
- Preferred delivery date

I. Notice Period

To allow sufficient time for production and logistics planning; Call-Off notice must be received a **minimum** of 72 hours' prior to the requested application date.

II. Site Approval

Tankers **must not** be dropped at sites that have **not** been formally risk assessed and approved by OMEX Agriculture Ltd. If the drop site has not already been approved, then please contact your OMEX representative or the Distribution Team who can arrange for this to be done.

III. Confirmation

The Distribution team **must** confirm receipt of the call-off and communicate readiness to proceed or advise of any delays.

Any concerns or deviations must be raised immediately.

Expectations

To ensure safe, consistent, and effective application of Multiflo, Nitroflo and other OMEX Clear Solutions fertilisers by contractors employed by the end user. These guidelines are designed to protect product integrity, environmental safety, and uphold OMEX Agriculture Ltd standards.

I. Product Familiarity

Contractors must be familiar with the specific Multiflo grade being applied, including its nutrient content, specific gravity, and handling characteristics.

II. Equipment Standards

Application equipment must be calibrated to ensure accurate dosing and even distribution across the field.

Boom sprayers must be fitted with appropriate nozzles for liquid fertiliser and maintained in good working order.

III. Delivery and Tanker Handling

Tankers **must** only be dropped at the approved location

Ensure road tanker vent is opened before filling the spray tank.

Close all valves, lids and vents before moving tankers (or bowsers)

Ensure the spray tank is clean and rinsed, especially when switching between NPK and Nitrate based products.

Load the spray tank through a fine filter.

IV. Application Protocol

Follow the application rate and field boundaries as specified by the end user or agronomist.

Avoid overlap and underlap to ensure even nutrient coverage and prevent crop scorch.

Do not apply in adverse weather conditions (e.g. high winds, heavy rain) that could cause drift or runoff.

V. Documentation and Traceability

Record the following for each job:

- Date and time of application
- Field name and location
- Product name and grade
- Application rate and total volume used
- Weather conditions

- Provide records to the end user upon request.

VI. Communication and Conduct

Contractors must liaise directly with the end user for field access, instructions, and any site-specific requirements.

Any concerns about product behaviour, equipment compatibility, or field conditions must be raised before application begins.

Contractors are expected to act professionally and represent the standards of OMEX Agriculture Ltd while applying its products.

Safety

I. Environmental Protection

Maintain a minimum buffer zone from watercourses as per local regulations in force at the application location.

Wash down equipment away from sensitive areas and dispose of washings responsibly.

Prevent spillage during tank filling and cleaning, if a spill does occur then:

- Contain any spillage wherever possible
- Use inert absorbent materials e.g. sand or earth or proprietary spill kits for liquid spills (**Not** sawdust)
- Block gullies, drainage systems or other routes to watercourses
- **Do Not** hose down a spillage
- If any surface water or groundwater is at risk of becoming polluted or becomes polluted, tell the Environment Agency (EA) at once on their incident helpline – 0800 80 70 60
- **Do** dispose of any contaminated material responsibly.

Any accidental release **must** be reported to the end user immediately.

II. Health and Safety

Be familiar with the relevant product safety data sheet.

In general, most commercial fertilisers, on contact may cause skin or eye irritation

- Always wear the following personal protective equipment as a minimum
    - Eye protection or face shield
    - Protective gloves and clothing covering exposed skin
    - Chemical resistant boots

- In the event of contact, rinse the affected area with plenty of water and seek medical if any symptoms persist

Check the SDS for any other specific safety requirements before working with a product you are unfamiliar with.